Any ring prior to 2006, information is not available, check inside your band for vendor name and contact customer service on how to proceed forward to repair or replace your ring.

**Herff Jones – 2006-2009**

When calling in reference for replacement rings they are considered MRA Motivation/Recognition. Can contact costumer service number listed on website and reference commercial- Master of Design, if not an option offered will need to speak to someone. Reference vendor’s website for warranty instruction and for replacement or repair.

Account Number 450145 Newport News Apprentice School Garnet Stone

**Balfour/ Commemorative Brands College Ring Division - 2010 – 2014**

When calling in reference for replacement rings they are considered College Ring Division. Can contact costumer service number listed on website. Below is information on your ring when ordered. Reference vendor’s website for warranty instruction and for replacement or repair.

Newport News Apprentice School (school #1186- Newport News) Account Number: BK05567 16

P.O. 4500400723 Garnet Stone

**Herff Jones 2015 – 2021**

When calling in reference for replacement rings they are considered MRA Motivation/Recognition. Can contact costumer service number listed on website and reference commercial- Master of Design, if not an option offered will need to speak to someone. Below is information your ring when ordered. Reference vendor’s website for warranty instruction and for replacement or repair.

Account Number 450145 Newport News Apprentice School

2015 P.O. 4500497063 Garnet Stone

2016 P.O. 4500530983 Garnet Stone

2017 P.O. 4500557784 Garnet Stone

2018 and 2019 P.O 45059009 These 2 year’s stone was White Sapphire.

2020 P.O. 4500652484/Order # 600916690 Garnet Stone

2021 P.O. 4500674305 Garnet Stone

**Balfour/ Commemorative Brands College Ring Division 2022-Present**

When calling in reference for replacement rings they are considered College Ring Division. Can contact costumer service number listed on website. Below is information on your ring when ordered. Reference vendor’s website for warranty instruction and for replacement or repair.

Newport News Apprentice School (school #1186- Newport News) Account Number: BK05567 16

2022 – P.O. #4500721498 Garnet Stone

2023 – 2025 P.O. #4500721498 Garnet Stone